Metric	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
JA Support Tickets	536											
Member Questions Answered by SALS Staff	185	0	0	0	0	0	0	0	0	0	0	0
SALS Website Page Views	3,604											
OverDrive - Items Downloaded	37,775											
OverDrive - Users	8,317											
OverDrive- Holds Placed	13,706											
OverDrive - Items Borrowed from Other Systems	2,015											
OverDrive - Items Loaned to Other Systems	637											
OverDrive - Shared Collection Purchases	399											
NovelNY (Sessions)	609											
Ancestry (Searches)	631											
Niche Academy (Views)	231											
Bibliographic Records Modified	3,697											
Delivery - Totes Delivered	1,689											
Delivery - Totes Picked Up	1,663											

Staff Member	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Jack Scott	36											
Jill Ryder	78											
Kim Bolan	38											
Lisa Christopher	26											
Pamela DelSignore	7											
Monthly Total	185	0	0	0	0	0	0	0	0	0	0	0