# Executive Summary of SALS 2023 Survey Responses

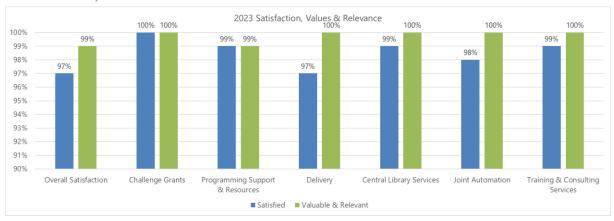
One hundred and sixty-six directors, library staff and trustees took the SALS System Use and Satisfaction Survey, the evaluation tool required by the SALS Plan of Service (2022-2026). Survey responses are used to identify service priorities and develop the following year's budget.

The full survey results can be found here: <u>SALS System Use and Satisfaction Survey 2023.</u>

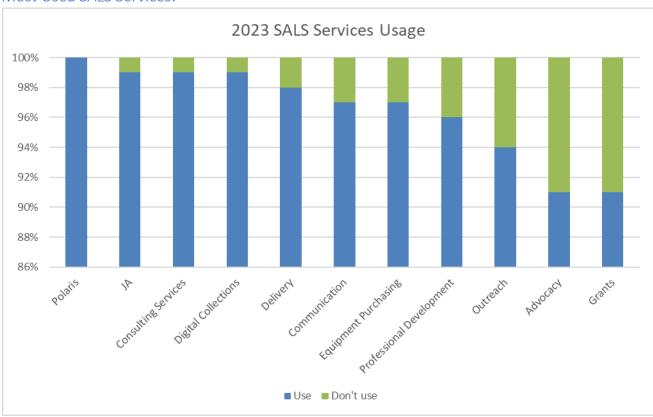
# **KEY FINDINGS**

97% of the responders were satisfied with SALS services and 99% found the SALS services valuable and relevant.

## Satisfaction, Value & Relevance:



#### Most Used SALS Services:



### **DATA TRENDS**

SALS' overall satisfaction during the 2023 year remained strong. We rated at or above the 97th percentile in all categories.

# **RECOMMENDED SERVICE RESPONSE**

SALS will continue to offer professional development based upon the topics identified by our member libraries in the survey.