

Metric	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Technical Support Questions Answered by JA	<i>Coming Soon</i>											
Member Questions Answered by SALS Staff	<i>Coming Soon</i>											
SALS Website Visits	1.3k	1.2k	1.3k	1.3k	1.4k	1.4k	1.6k	1.3k	2.2k			
OverDrive - Items Downloaded	35,696	32,275	34,883	33,506	33,975	32,541	33,964	34,643	33,658			
OverDrive - Users	7,926	7,568	7,852	7,685	7,631	7,610	7806	7,912	7,748			
OverDrive- Holds Placed	14,981	11,750	11,680	11,628	11,974	11,182	12,290	11,950	10,707			
OverDrive - Items Borrowed from Other Systems	1,512	1,333	1,515	1,488	1,591	1,604	1,547	1,623	1,721			
OverDrive - Items Loaned to Other Systems	519	477	550	487	475	493	594	617	581			
OverDrive - Shared Collection Purchases	323	172	154	143	383	162	223	182	353			
NovelNY (Sessions)	940	1,240	1,214	1,428	1,223	542	516	482	1,149			
Ancestry (Searches)	406	254	598	831	637	375	329	541	425			
Niche Academy (Views)	92	33	34	23	114	188	14	160	148			
Bibliographic Records Modified	3,783	2,354	4,292	4,920	4,437	5,920	5,820	3,398	3,883			
Delivery	<i>Coming Soon</i>											