

# 2019 Year in Review

LIBRARY SYSTEM



# **Continuing Education/Consulting/Outreach**

**Polaris Training** 

Adult Program Swap

**SUNY Adirondack Communications CE** 

WordPress training

**Annual Report Party** 

**Summer Reading Workshop** 

GOATS

Strategic Planning

Annual Report & Variance Assistance

**Outreach Advisory** 

Libraries Mean Business

Fresh Food Collective

**Pre-Diabetes Coalition** 

Census 2020

Held 70 sessions for 606 attendees



#### Joint Automation

Purchased 116 computers

Configured 324 computers

Answered 2,700 support calls

Managed 614 Polaris accounts



## **Delivery & Interlibrary Loan Services**

148 weekly delivery stops

Total ILL activity: 470,982 (up 2.5% from 2018)



### Technology

205,856 OverDrive Checkouts (up 12% from 2018)

190,244 Public PC uses (down 8% from 2018)

239,077 WiFi sessions (down 7% from 2018)



#### **SALS Member Stats**

Circulation per capita: 8.92 (down 4% from 2018)

Physical visits: 1,951,381 (down 2% from 2018)

Programs: 13,297 (up 13% from 2018)

Program Attendance: 200,067 (up 3% from 2018)

Registered Borrowers: 194,714 (up 2% from 2018)