



In 2016 we:

- Completed our 2011-2016 Plan of Service
- Advised & support member libraries
- Shared & deliver items to member libraries
- Supported public programming
- Worked with the Central Library
- Awarded Challenge Grants to innovate
- Offered Continuing Education
- Joint Automation provided Polaris & tech support
- Distributed \$464,751 to member libraries
- Created a 2017-2021 Plan of Service

On the Horizon

- Find a balance between embracing new technologies & safeguarding patron privacy
- Use community mapping exercises to turn outward
- Meet the need for library-based adult literacy
- Create welcoming, modernized spaces through the SALS Board of Trustees Facilities Upgrade Grant & the Library Services Seed Grant



- Purchased & configured **173** computers
- Answered **1,969** support calls
- Manage **800** Polaris accounts



- Shared **3,205,966** items (including e-content).

Workshops:

- Polaris/Overdrive
- Social Media
- Strategic Planning
- Early Literacy
- Disability Etiquette



- **199,728** library cards
- **2,155,808** visits to libraries
- **172,393** people attended (up 2 %) **8,873** programs (up 3.3%)



- **950,000** items transported



- Hired Erica Freudenberger!

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