CENTRAL LIBRARY REPORT FOR 2011
Christine McDonald, Director

2011 was Crandall Public Library’s 53rd year as Central Library to the Southern Adirondack Library System. In keeping with Crandall’s culture of continuous assessment and improvement, we drafted a revitalized Central Library Plan of Service for 2012-2016 in 2011. It is available on the SALS website and on the Crandall Public Library website under About the Library—Governance—Central Library Plan of Service 2012-2016.

Central Library programs and services continued to expand in 2011 despite reductions in state aid i.e. Central Library Development Aid (CLDA) and Central Book Aid (CBA). Highlights for the year include:

- The Central Library Interlibrary Loan program loaned 38,933 items to member libraries which averages out to 115 items loaned for every day Crandall was open!
- CLDA funds are for the improvement of the Central Library’s function as a major reference, information, interlibrary loan and electronic resource in the system. With CBA funds, Crandall Public Library continued to purchase print non-fiction books, digital materials, both audio and e-books and a portion of the OverDrive™ “virtual branch” database. In 2011, 21,749 electronic materials were checked out, a 26.17% increase over 2010 checkouts.
- Crandall continued to add in-depth adult, non-fiction collections to supplement services to the 31.56% Crandall cardholders who are Central Library customers. Central Library staff shared their expertise with member library staff and provided training in special collections and resources such as health, self-check technology, employment preparation, and genealogy.

Continuing in 2011, Southern Adirondack Library System libraries and customers had access to job skills and job readiness training through Crandall’s Public Computer Center funded through the New York State Library grant from the Federal American Reinvestment and Recovery Act (ARRA) Broadband Technology Opportunities Program (BTOP). One Central Library customer stated:

*I walk out of every class feeling more and more confident in my computer skills. This is exactly what I need- I am continuing to take more classes as they become available.*

I wish to express my sincerest thanks to the Southern Adirondack Library System, its Board of Trustees, Director, Sara Dallas and staff. With their continued guidance and support we were able to achieve and exceed our goals. We also extend our appreciation to the trustees of SALS and Crandall Public Library who annually review and approve the Central Library Plan of Service. Implementation of the Central Library Plan of Service would also not be possible without the dedication of Crandall staff, and the 34 member libraries that use the services of the Central Library.

SALS Annual Meeting
May 21, 2012