

CENTRAL LIBRARY REPORT FOR 2012
Kathleen U. Naftaly, Director Crandall Public Library

2012 could have been a tumultuous year for Crandall Public Library but instead our smooth transition from our long-serving Director, Christine McDonald to newly-minted Director, Kathy Naftaly was due in no small part to the support of and consultations from Sara Dallas, Director of the Southern Adirondack Library System. Furthermore, the SALS Board of Trustees, staff, and the JA professionals also deserve unfettered thanks for their continued guidance and support. Without their aid our institution would not flourish. Appreciation is also extended to the trustees of Crandall Public Library and the trustees of SALS who approve the Central Library Plan of Service. Implementation of the Central Library Plan of Service would also not be possible without the dedication of Crandall staff, and the 34 member libraries that use the services of the Central Library. Again, I wish to express my sincerest thanks.

2012 was our 54th year as Central Library to the Southern Adirondack Library System as such we continued to adhere to our Central Library Plan of Service for 2012—2016. The plan which was drafted in 2011 is available on the SALS website as well as on the Crandall Public Library web site under *About the Library—Governance—Central Library Plan of Service 2012—2016*.

Central Library programs and services developed in 2012. When patrons were surveyed to measure the Library's effectiveness comments included:

- The Crandall [Public Library] helps to reduce my cost of living by providing me with free internet access, reading materials and DVDs. It allows me to not have subscriptions to internet or cable. Thank you.
- The Library resources and events provides me with inspiration and insights to help guide my professional and personal goals
- We use the library on a weekly basis...whoever says that libraries are dying out should visit Crandall Library - what a wonderful asset to the area!!!
- I'm thankful we have such a wonderful library close to our home. We enjoy the tranquil space as well as exploring new reading material. We also appreciate the various children programs that you off during school breaks and in the summer. Thanks a Million!!
- You are keeping our minds & souls alive- expanding intellect & if you close down- the world will close with you.

These responses reflect that we utilize our state resources effectively; infusion of CLDA funds enhances staffing for CBA collection development and interlibrary loan. Lastly, within our Central Library Plan of Service the CBA materials objective states, "To purchase materials in all formats to allow the central library to function as a major information, resource sharing provider in years 2012–2016." We meet this objective.